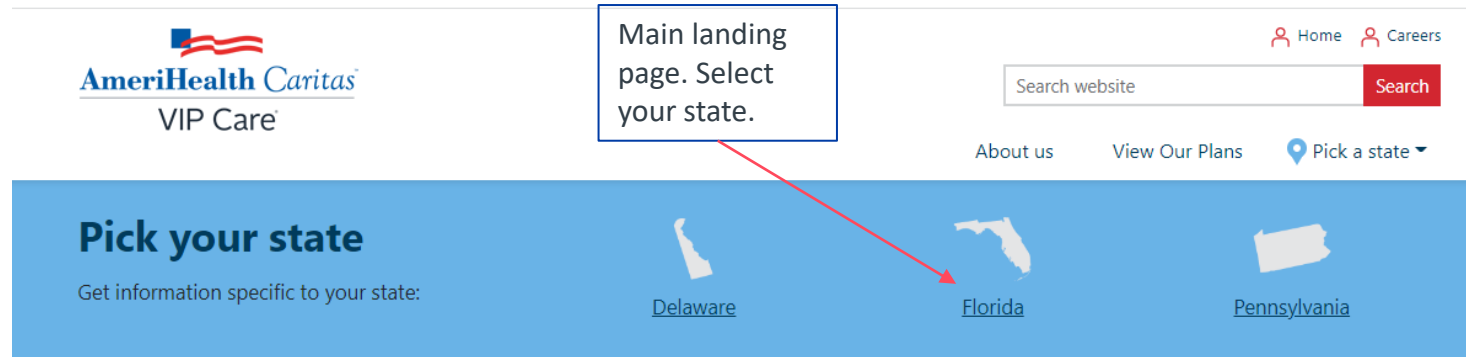


# Provider Resources

A Quick Guide on Provider Resources



# AmeriHealth Caritas VIP Care Website



**AmeriHealth Caritas**  
VIP Care

Home Careers

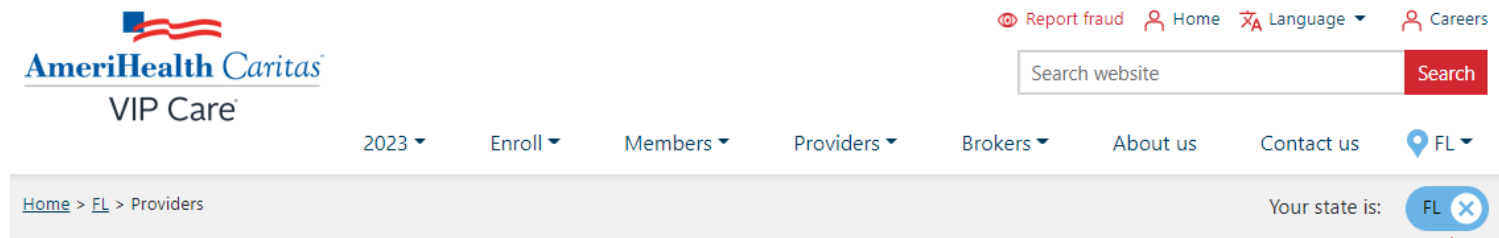
Search website Search

About us View Our Plans Pick a state

**Pick your state**  
Get information specific to your state:

Delaware Florida Pennsylvania

Main landing page. Select your state.



**AmeriHealth Caritas**  
VIP Care

Report fraud Home Language Careers

Search website Search

2023 Enroll Members Providers Brokers About us Contact us FL

Home > FL > Providers

Your state is: FL

State specific provider landing page.

- Providers**
- Communications/Updates
- Resources
- Self-service tools

## Provider

**New to the plan?** Download our welcome packet to get started (PDF).

# Website Highlights

## Available resources on the website:

- Provider Manual.
- Prior Authorization Lookup Tool.
- Searchable Provider Directory.
- Searchable Drug Formulary.
- Training Modules.
- Provider Communications.
- Forms.
- Provider Reference Guide.
- Link to NaviNet.
- And much more...

[www.amerihealthcaritasvipcare.com](http://www.amerihealthcaritasvipcare.com)

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# Provider Manual Highlights

- AmeriHealth Caritas VIP Care Overview
- Provider and Network Information
- Provision of Services
- Model of Care and Integrated Care Management
- Utilization Management
- Grievances, Appeals, and Fair Hearings
- Quality Assurance and Performance Improvement Program
- Cultural Competency Program and Requirements
- Behavioral Health Care

The complete Provider Manual can be found on the AmeriHealth Caritas VIP Care website at [www.amerihealthcaritasvipcare.com](http://www.amerihealthcaritasvipcare.com) under the Provider Communications link.

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# NaviNet Provider Portal Highlights



NaviNet is America's leading healthcare provider portal connecting over 40 health plans and 60% of the nation's physicians. NaviNet is not only used by AmeriHealth Caritas VIP Care, but also payers like Cigna and Aetna.

Through NaviNet providers can:

- Check claim status.
- Print copies of remittances.
- Check member eligibility.
- Enter authorization requests.
- Generate quality and care gap reports.

To sign up for NaviNet go to the link on our website or <https://navinet.secure.force.com/>

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More than  
**30 YEARS**  
of making  
**care the heart**  
of our **work.**

